

Ask us all the hard questions.

The honest questions people ask before they ever own a machine, answered plainly. No jargon, no pressure, no fine print buried at the bottom.

01 Can I visit?

Yes. We own and operate our own U.S.-based facilities, with no brokers and no third-party hosting. You're welcome to come see our site operations and meet the team.

02 Do I own my miner?

Completely. You hold full ownership of the equipment with serial-number verification and ownership documentation. No revenue sharing, so you keep 100% of the Bitcoin your miners produce.

03 How am I paid?

In Bitcoin, directly to your own wallet. Mining is non-custodial and non-KYC. Your equipment, your wallet, your Bitcoin. You also keep pool optionality (we recommend Ocean DATUM).

04 Who maintains my machines?

Our own U.S.-based technicians, never outsourced. We monitor your miners in real time and follow a proactive cleaning and maintenance schedule, so most issues are caught and resolved before they ever cost you uptime.

05 What if Bitcoin drops?

You keep accumulating Bitcoin at a fixed production cost, no matter the price. That turns mining into a disciplined way to dollar-cost-average through the whole cycle. You accumulate bitcoin at bear-market prices even when the price of bitcoin is close to a local top. It's built for long-term investors, not day-traders.

06 What if my miner breaks?

We fix it fast and keep you earning. There's no cost for labor and no cost for parts in your first year, and if it has to come offline, our Hashrate Redirect™ ensures you always earn the hashrate you expect, even if your machine requires service.

07 What if a catastrophic event hits the site?

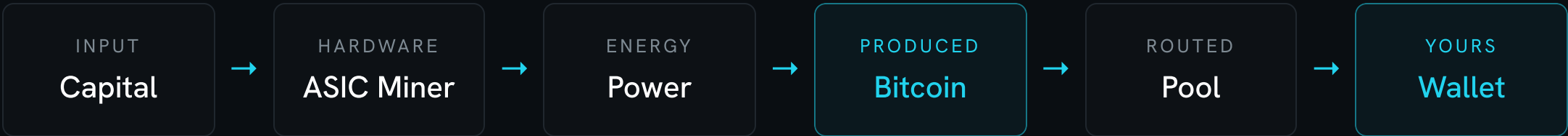
You're made whole. We were the first in the industry to include hazard insurance for every client. Any covered event is insured at 100% of replacement value with no coinsurance, your miner is replaced with brand-new equipment, and coverage is automatic at zero additional cost.

08 Can you help with the tax side?

Yes. We can recommend tax professionals who understand mining and can guide you through the process, from Section 179 expensing and Section 168 bonus depreciation to ongoing treatment, so you capture the advantages your equipment may qualify for.

ONE PROCESS

From your capital to your wallet.



These are the questions people actually ask us. If yours isn't here, ask it – we answer every one the same way: transparently.

Still have questions? Let's talk it through.

Reach out to Sydney, your Client Success Lead, anytime, or scan to book a discovery call.

TALK TO SYDNEY →

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